

GRAVE MARKER PURCHASE THROUGH AN OUTSIDE COMPANY

PLEASE NOTE that purchasing a marker from an outside company requires extra communication and additional steps with Ivy Lawn's process and acceptance of your purchase. Consult Ivy Lawn Memorial Park's Rules & Regulations.

Cemetery Policy

Ivy Lawn requires receipt of a sketch, blueprint, or proposal verifying:

- Size
- Type of material
- Inscription
- Confirmation with all cemetery requirements prior to acceptance
- NO polished borders in the design.
- Sanded borders in design for safety and care reasons.

Required Documents

Prior to acceptance or delivery, the deedholder and/or Authorizing Agent(s) agree to provide an "AUTHORIZATION" approving:

1. Terms that provide authority and permission for cemetery to install the marker.
2. Verification of the specific location where the marker is to be set.
3. The cemetery's authority to accept delivery of the marker.
4. There are NO conditions to the acceptance and setting of the marker upon delivery.

Fees

The following mandatory fees must be paid PRIOR to delivery or setting of the marker. Fees are paid directly to Ivy Lawn Memorial Park.

- **Setting Fee for Each Marker:**
 - 28" x 16" x 3" or smaller \$400.00
 - 40" X 16" x 3" \$500.00
- **Endowment Care Fee for Each Marker:**
 - 28" x 16" or smaller \$400.00
 - 40" x 16" \$500.00
- Production Assistance Fee \$300.00
- Eternal Memorial Account (only if burial was prior to July 2012) \$250.00
- Delivery Acceptance Fee..... \$100.00
- Credit Card Fee Per Transaction (only if paid by credit card) ... 3% of transaction

Delivery

- At delivery, purchaser must sign a release to Ivy Lawn.
- Delivery is by appointment only made directly with Ivy Lawn's office.
- Ivy Lawn requires minimum 48 hour notice prior to delivery.
- No deliveries after 3:00 P.M. or on weekends.
- Package must have purchaser's name labeled for acceptance.
- Ivy Lawn will notify purchaser of delivery and will set marker within 2 weeks of delivery.
- Ivy Lawn does not assist with delivery or unloading of product.
- Agent/carrier must provide ACORD certificate showing Ivy Lawn as additional insured.

Purchaser Responsibility

Ivy Lawn Memorial Park is NOT responsible if there is any damage to the product or if the product does not meet your expectations. The purchaser is responsible for all aspects of the marker from creation to delivery including all future issues with the product. Any follow up now or in the future must be handled by the purchaser. Ivy Lawn Memorial Park will not be able to assist you in any way.



When purchased from an outside company, you must seek assistance from that company for all future issues.